

REDACTED – FOR PUBLIC INSPECTION

October 14, 2013

Received & Inspected

OCT 24 2013

FCC Mail Room

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**Re:** *In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208*

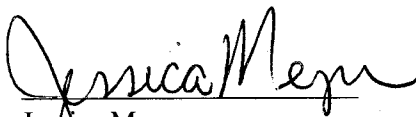
Dear Ms. Dortch:

On behalf of Arthur Mutual Telephone Company ("Arthur"), please find enclosed two copies of Arthur's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

Respectfully submitted,



Jessica Meyer  
Consultant  
Consortia Consulting, Inc.

No. of Copies rec'd 0  
List ABCDE



**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Eric Roughton
<035> Contact Telephone Number: Number of the person identified in data line <030>	419-393-2233
<039> Contact Email Address: Email of the person identified in data line <030>	artelco@bright.net

 Received & Inspected  
 OCT 24 2013  
 FCC Mail Room

ANNUAL REPORTING FOR ALL CARRIERS	54.513 Completion Required	54.422 Completion Required
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			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)		0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0			
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 300586oh510	(attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 300586oh610	(attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	(attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	(yes / no ) <input checked="" type="radio"/> <input type="radio"/> (yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

300586

**THE ARTHUR MUTUAL**

2014

**Eric Roughton**

0> 419-393-2233

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(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCG Form 481  
OMB Control No: 3060-0986/OMB Control No: 3060-0819  
July 2013

<010> Study Area Code 300586

<015> Study Area Name THE ARTHUR MUTUAL

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Eric Roughton

<035> Contact Telephone Number - Number of person identified in data line <030> 419-393-2233

<039> Contact Email Address - Email Address of person identified in data line <030> artelco@bright.net

1/1/2013

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<01>		<02>		<03>		<04>		<05>		<06>		<07>		<08>		<09>		<10>		<11>		<12>		<13>		<14>		<15>		<16>		<17>		<18>		<19>		<20>		<21>		<22>		<23>		<24>		<25>		<26>		<27>		<28>		<29>		<30>		<31>		<32>		<33>		<34>		<35>		<36>		<37>		<38>		<39>		<40>		<41>		<42>		<43>		<44>		<45>		<46>		<47>		<48>		<49>		<50>		<51>		<52>		<53>		<54>		<55>		<56>		<57>		<58>		<59>		<60>		<61>		<62>		<63>		<64>		<65>		<66>		<67>		<68>		<69>		<70>		<71>		<72>		<73>		<74>		<75>		<76>		<77>		<78>		<79>		<80>		<81>		<82>		<83>		<84>		<85>		<86>		<87>		<88>		<89>		<90>		<91>		<92>		<93>		<94>		<95>		<96>		<97>		<98>		<99>		<100>		<101>		<102>		<103>		<104>		<105>		<106>		<107>		<108>		<109>		<110>		<111>		<112>		<113>		<114>		<115>		<116>		<117>		<118>		<119>		<120>		<121>		<122>		<123>		<124>		<125>		<126>		<127>		<128>		<129>		<130>		<131>		<132>		<133>		<134>		<135>		<136>		<137>		<138>		<139>		<140>		<141>		<142>		<143>		<144>		<145>		<146>		<147>		<148>		<149>		<150>		<151>		<152>		<153>		<154>		<155>		<156>		<157>		<158>		<159>		<160>		<161>		<162>		<163>		<164>		<165>		<166>		<167>		<168>		<169>		<170>		<171>		<172>		<173>		<174>		<175>		<176>		<177>		<178>		<179>		<180>		<181>		<182>		<183>		<184>		<185>		<186>		<187>		<188>		<189>		<190>		<191>		<192>		<193>		<194>		<195>		<196>		<197>		<198>		<199>		<200>		<201>		<202>		<203>		<204>		<205>		<206>		<207>		<208>		<209>		<210>		<211>		<212>		<213>		<214>		<215>		<216>		<217>		<218>		<219>		<220>		<221>		<222>		<223>		<224>		<225>		<226>		<227>		<228>		<229>		<230>		<231>		<232>		<233>		<234>		<235>		<236>		<237>		<238>		<239>		<240>		<241>		<242>		<243>		<244>		<245>		<246>		<247>		<248>		<249>		<250>		<251>		<252>		<253>		<254>		<255>		<256>		<257>		<258>		<259>		<260>		<261>		<262>		<263>		<264>		<265>		<266>		<267>		<268>		<269>		<270>		<271>		<272>		<273>		<274>		<275>		<276>		<277>		<278>		<279>		<280>		<281>		<282>		<283>		<284>		<285>		<286>		<287>		<288>		<289>		<290>		<291>		<292>		<293>		<294>		<295>		<296>		<297>		<298>		<299>		<300>		<301>		<302>		<303>		<304>		<305>		<306>		<307>		<308>		<309>		<310>		<311>		<312>		<313>		<314>		<315>		<316>		<317>		<318>		<319>		<320>		<321>		<322>		<323>		<324>		<325>		<326>		<327>		<328>		<329>		<330>		<331>		<332>		<333>		<334>		<335>		<336>		<337>		<338>		<339>		<340>		<341>		<342>		<343>		<344>		<345>		<346>		<347>		<348>		<349>		<350>		<351>		<352>		<353>		<354>		<355>		<356>		<357>		<358>		<359>		<360>		<361>		<362>		<363>		<364>		<365>		<366>		<367>		<368>		<369>		<370>		<371>		<372>		<373>		<374>		<375>		<376>		<377>		<378>		<379>		<380>		<381>		<382>		<383>		<384>		<385>		<386>		<387>		<388>		<389>		<390>		<391>		<392>		<393>		<394>		<395>		<396>		<397>		<398>		<399>		<400>		<401>		<402>		<403>		<404>		<405>		<406>		<407>		<408>		<409>		<410>		<411>		<412>		<413>	
State	Exchange (ILEC)	SAC (CEIC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	

(710) Broadband Price Offerings  
Data Collection Form

REC Form 483  
OMB Control No. 3060-0086/OMB Control No. 3060-0019  
July 2013

<010> Study Area Code 300586

<015> Study Area Name THE ARTHUR MUTUAL

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Eric Roughton

<035> Contact Telephone Number - Number of person identified in data line <030> 419-393-2233

<039> Contact Email Address - Email Address of person identified in data line <030> artelcoobright.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

(800) Operating Companies  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

Study Area Code
<010>

Study Area Name
<015>

<020>	Program Year
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<030> Contact Name - Person USAC should contact regarding this data

	<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
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Contact Email Address - Email Address of person identified in data line <030>	artelco@bright
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1

The Arthur Mutual Telephone Company

810	Reporting Carrier
811	Holding Company

**<811> Holding Company**

<817> Operating Company

<813>

<a1>

## Affiliates

**SAC**

## Doing Business As Company or Brand Designation

~~See attached worksheet ==~~

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

300586

<010>	Study Area Code	
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	
	<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
	<922> Feasibility and sustainability planning;
	<923> Marketing services in a culturally sensitive manner;
	<924> Compliance with Rights of way processes
	<925> Compliance with Land Use permitting requirements
	<926> Compliance with Facilities Siting rules
	<927> Compliance with Environmental Review processes
	<928> Compliance with Cultural Preservation review processes
	<929> Compliance with Tribal Business and Licensing requirements.



(1100) No Terrestrial Backhaul Reporting  
Data Collection Form

FCC Form 481  
OMB Control No: 3060-0986/OMB Control No: 3060-0819  
July 2015

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

☐

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

FCC Form 487

OMB Control No. 3060-0086/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	300586oh1210
<1220>	Link to Public Website	HTTP

Name of attached document (.pdf)

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

## (2000) Price Cap Carrier Additional Documentation

## Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3080-0086/OMB Control No. 3080-0089

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arteicoobright.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

## Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

## Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

## Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband ☐

## Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> ☐

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

**(3000) Rate Of Return Carrier Additional Documentation**  
**Data Collection Form**  
 FCC Form 481  
 OMB Control No. 5060-0065/OMB C&E No. 5060-0015  
 July 2013

300586  
 THE ARTHUR MUTUAL  
 2014  
 Eric Roughton  
 419-393-2233  
 arcelco@bright.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

#### Progress Report on 5 Year Plan

(3010)	Milestones Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3011)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)
(3012)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3013)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3014)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
(3015)	If the response is no on line 3014, is your company audited?		
(3016)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	Name of Attached Document Listing Required Information	300586oh3017 <input type="checkbox"/> (Yes/No)
(3017)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3018)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3019)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
(3020)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3021)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3022)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3023)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3024)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3025)	Attach the worksheet listing required information		<input type="checkbox"/>
(3026)			

**Certification - Reporting Carrier  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	THE ARTHUR MUTUAL
Signature of Authorized Officer:	CERTIFIED ONLINE
Date	10/10/2013
Printed name of Authorized Officer:	Eric Roughton
Title or position of Authorized Officer:	GM, Secretary & Treasurer
Telephone number of Authorized Officer:	4193932233
Study Area Code of Reporting Carrier:	300586
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	PCC Form 491 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035> Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

---

## Attachments

Arthur Mutual Telephone Company

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**Certification of Compliance with Applicable Service Quality Standards and  
Consumer Protection Rules**

---

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - Answer all incoming calls promptly.
  - Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.



# Arthur Mutual Telephone Company

## Functionality in Emergency Situations

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### **Back-Up Power**

The Arthur Mutual Telephone Company has electronic equipment at its Central Office and four remote locations through its exchange area. The Arthur Central Office houses a MetaSwitch 2510 switch as well as Fiber To The Home (FTTH) and legacy Copper access equipment. The four remote locations are 8'x10' permanent concrete block structures that contain FTTH and Copper access equipment.

The Central Office has battery and generator backup. The 100 amp DC Central office load is supported by A 40 KW propane generator that starts automatically in the event of a Commercial power outage. The generator normally starts in less than 10 seconds and power is supplied by stationary batteries while the generator is going online. The batteries provide approximately 4 hours of backup power if the generator does not start.

The remote sites are equipped with battery backup that provides at least 8 hours of power during commercial power interruptions. For extended power outages portable generators are brought on site.

### **Rerouting of Traffic around Damaged Facilities**

Buried cable is used for all outside plant facilities to transport interexchange traffic. This reduces the chance of damage due to wind and ice. Toll circuits out of the Arthur exchange are on Fiber Optic facilities and provisioned in a ring configuration to accommodate rerouting of traffic.

### **Traffic Spikes**

On August 31, 2013 there were 1007 subscriber access lines in the Arthur exchange. Approximately 150 of these lines utilized the GR303 standard and have the capability of handling 94 simultaneous calls. All other lines use the MGCP protocol and have no switch limitations. Calls to other exchanges are limited by the number of circuits that are in service between the Arthur office and the destination office. There are four exchanges that Arthur customers can call at no charge and the number of circuits to each exchange varies from 24 to 144. Call blocking would depend on the amount of calls placed to each individual exchange. There are 72 toll calling circuits so blocking could occur during busy call times.

## **Arthur Mutual Telephone Company**

### **Lifeline Terms and Conditions**

Arthur Mutual Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

### **Lifeline Program Eligibility Information**

#### **Program Based Eligibility**

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid  
Federal Public Housing Assistance (Section 8)  
Low Income Housing Energy Assistance (LIHEAP)  
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)  
Ohio Works First/Temporary Aid to Needy Families (TANF)  
National School Lunch Program Free Lunch Program  
Supplemental Security Income (SSI)  
SSI – Blind and Disabled (SSDI)  
General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

#### **Income Based Eligibility**

In addition, consumers are eligible for Lifeline if their household income is at or below 150% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

#### **Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service**

Arthur Mutual Telephone Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Arthur Mutual Telephone Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

**Rates**

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Arthur Mutual Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

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**Recertification of Lifeline Eligibility**

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

**Additional Lifeline Program Information**

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.



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## Operating Report for Telecommunications Borrowers

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

This report has been submitted.

Prepared with Audited Data: ☒ Yes ☐ No

Date Submitted: 03/27/2013 03:48 PM

### BORROWER POINT OF CONTACT INFORMATION:

Contact Name: Eric Roughton  
Phone Number: 419-393-2233  
Email Address: artelco@bright.net

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HOME HELP PRINT ADMIN LOGOUT CONTACT US ERIC ROUGHTON : THE ARTHUR MUTUAL TELEPHONE COMPANY [OH0503] : OP. REPORT-TELECOM : DECEMBER 2012

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*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

**ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.**

**DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII**  
(check one of the following)

- ☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects. ☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Certifier Name:

Certifier Title:

Date Certified and Electronically Signed:

eric roughon

Manager

3/27/2013

☒ Certify

☐ Uncertify



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**Borrower Point Of Contact Information**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

Contact Name \*

Phone Number \*  eg. 999-999-9999

Phone Extension

Email Address \*

Confirm Email Address \*

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Part A: Balance Sheet

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Balance Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

ASSETS	Balance Prior Year	Balance End of Period	LIABILITIES AND STOCKHOLDERS' EQUITY	Balance Prior Year	Balance End of Period
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom. Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
4. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
5. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom. Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
6. Notes Receivable			34. Other Current Liabilities		
7. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
8. Material-Regulated			<b>LONG-TERM DEBT</b>		
9. Material-Nonregulated			36. Funded Debt-RUS Notes		
10. Prepayments			37. Funded Debt-RTB Notes		
11. Other Current Assets			38. Funded Debt-FFB Notes		
12. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
13. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
14. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
15. Nonregulated Investments			<b>OTHER LIABILITIES &amp; DEF. CREDITS</b>		
16. Other Noncurrent Assets			47. Other Long-Term Liabilities		
17. Deferred Charges			48. Other Deferred Credits		
18. Jurisdictional Differences			49. Other Jurisdictional Differences		
19. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
20. Telecom. Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
21. Property Held for Future Use			52. Additional Paid-in Capital		
22. Plant Under Construction			53. Treasury Stock		
23. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
24. Less Accumulated Depreciation			55. Other Capital		
25. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
26. Total Assets (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. Total Liabilities and Equity (35+46+50+58)		

Total Equity = % of Total Assets



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Part B: Statements of Income and Retained Earnings or Margins

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 Thru 5 Less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 Thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expense		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-Of-Year (40+41-42)		
44. Debt Service Payments for the period(principal interest on long term debt)		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		





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**Part C: Subscriber (Access Line), Route Mile, & High Speed Data Information**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

	Exchange No. Exchanges	Subscribers (Access Lines) Total (c)	No. Access Lines with BB available (a)	No. of Broadband Subscribers (b)	Total (including fiber) (a)
1	Arthur				
2	Mobile Wireless				
3	Outside Exchange Area				
Total					

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**Part D: System Data**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

1. No. Plant  
Employees

2. No. Other  
Employees

3. Square Miles  
Served

4. Access Lines per  
Square Mile

5. Subscribers per  
Route Mile

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**Part E: Toll Data**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

**1. Study Area ID Code(s)**

**2. Types of Toll Settlements (Check one)**

Please use six digit USAC STUDY AREA ID CODE  
for each separate study area.

Study Area ID Code
▶ [REDACTED]

Interstate: ☐ Average Schedule ☐ Cost Basis

Intrastate: ☐ Average Schedule ☐ Cost Basis

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**Part F: Funds Invested in Plant During Year**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

1. RUS, RTB, & FFB Loan Funds Expended
2. Other Long-Term Loan Funds Expended
3. Funds Expended Under RUS Interim Approval
4. Other Short-Term Loan Funds Expended
5. General Funds Expended (Other than Interim)
6. Salvaged Materials
7. Contribution in Aid to Construction
8. Gross Additions to Telecom. Plant (1 thru 7)


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**Part G: Investments In Affiliated Companies**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

Investments	Current Year Data		Cumulative Data		Current Balance (f)
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	
(a)					
1. Investment in Affiliated Companies - Rural Development	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Investment in Affiliated Companies - Nonrural Development	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

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Part H: Current Depreciation Rates

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

Yes No

Equipment Category

1. Land and support assets - Motor Vehicles
2. Land and support assets - Aircraft
3. Land and support assets - Special purpose vehicles
4. Land and support assets - Garage and other work equipment
5. Land and support assets - Buildings
6. Land and support assets - Furniture and Office equipment
7. Land and support assets - General purpose computers
8. Central Office Switching - Digital
9. Central Office Switching - Analog & Electro-mechanical
10. Central Office Switching - Operator Systems
11. Central Office Transmission - Radio Systems
12. Central Office Transmission - Circuit Equipment
13. Information origination/termination - Station apparatus
14. Information origination/termination - Customer premises wiring
15. Information origination/termination - Large private branch exchanges
16. Information origination/termination - Public telephone terminal equipment
17. Information origination/termination - Other terminal equipment
18. Cable and wire facilities - Poles
19. Cable and wire facilities - Aerial cable - Metal
20. Cable and wire facilities - Aerial cable - Fiber
21. Cable and wire facilities - Underground cable - Metal
22. Cable and wire facilities - Underground cable - Fiber
23. Cable and wire facilities - Buried cable - Metal
24. Cable and wire facilities - Buried cable - Fiber
25. Cable and wire facilities - Conduit systems
26. Cable and wire facilities - Other

Depreciation Rate (%)

	%
	%
	%
	%
	%
	%
	%
	%
	%
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NAVIGATION

Reports

Op. Report-Telecom

Certification

Point Of Contact

Part A

Part B

Part C

Part D

Part E

Part F

Part G

Part H

Part I

Notes

**Part I: Statement of Cash Flows**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
- CASH FLOWS FROM OPERATING ACTIVITIES
2. Net Income
- Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities*
3. Add: Depreciation
4. Add: Amortization
5. Other (Explain)
- Changes in Operating Assets and Liabilities*
6. Decrease/(Increase) in Accounts Receivable
7. Decrease/(Increase) in Materials and Inventory
8. Decrease/(Increase) in Prepayments and Deferred Charges
9. Decrease/(Increase) in Other Current Assets
10. Increase/(Decrease) in Accounts Payable
11. Increase/(Decrease) in Advance Billings & Payments
12. Increase/(Decrease) in Other Current Liabilities
13. Net Cash Provided/(Used) by Operations
- CASH FLOWS FROM FINANCING ACTIVITIES
14. Decrease/(Increase) in Notes Receivable
15. Increase/(Decrease) in Notes Payable
16. Increase/(Decrease) in Customer Deposits
17. Net Increase/(Decrease) in Long Term Debt (including current maturities)
18. Increase/(Decrease) in Other Liabilities & Deferred Credits
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20. Less: Payment of Dividends
21. Less: Patronage Capital Credits Retired
22. Other (Explain)
23. Net Cash Provided/(Used) by Financing Activities
- CASH FLOWS FROM INVESTING ACTIVITIES
24. Net Capital Expenditures (Property, Plant & Equipment)
25. Other Long-Term Investments
26. Other Noncurrent Assets & Jurisdictional Differences
27. Other (Explain)
28. Net Cash Provided/(Used) by Investing Activities
29. Net Increase/(Decrease) in Cash
30. Ending Cash

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NAVIGATION

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Part I

Notes

Notes To The Operating Report For Telecommunications Borrowers

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Notes to Operating Report	Certification Loan Default Explanation
<div>Paragraph Font Size Color B I U     </div> <div></div>	

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**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Eric Roughton
<035>	Contact Telephone Number: Number of the person identified in data line <030>	419-393-2233
<039>	Contact Email Address: Email of the person identified in data line <030>	artelco@bright.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice) (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report		
<300>	Unfulfilled Service Requests (voice)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice) (attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband) (attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410>	Fixed 0.0		
<420>	Mobile		
<430>	Number of Complaints per 1,000 customers (broadband)		
<440>	Fixed		
<450>	Mobile		
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	300586oh510 (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations (check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	300586oh610 (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice) (complete attached worksheet)		
<710>	Company Price Offerings (broadband) (complete attached worksheet)		
<800>	Operating Companies and Affiliates (complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet)	<input type="radio"/>	<input type="radio"/>
<1000>	Voice Services Rate Comparability (check to indicate certification)		
<1010>	(attach descriptive document)		
<1100>	Terrestrial Backhaul (Y/N)? (if not, check to indicate certification)	<input type="radio"/>	<input type="radio"/>
<1110>	(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)		<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)		
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input checked="" type="radio"/> <input type="radio"/> (yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$ 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

Study Area Code
<010>

Study Area Name
<015>

Program Year	2014
<020>	

<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
-------	---	---------------

**419-393-2233** Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net
<039>	

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**<010> Study Area Code**

**THE ARTHUR MUTUAL**

2014

**Eric Roughton**

419-393-2233

artikelcombinatie

**2019**

ADP

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**(800) Operating Companies  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0086/OMB Control No. 3060-0019

July 2013

<010> Study Area Code  
 <015> Study Area Name  
 <020> Program Year  
 <030> Contact Name - Person USAC should contact regarding this data  
 <035> Contact Telephone Number - Number of person identified in data line <030>  
 <039> Contact Email Address - Email Address of person identified in data line <030>  
 <810> Reporting Carrier  
 <811> Holding Company  
 <812> Operating Company

300586

THE ARTHUR MUTUAL

2014

Eric Roughton

419-393-2233

artelco@bright.net

The Arthur Mutual Telephone Company

<813>

<813>

<813>

<813>

Affiliates

SAC

Doing Business As Company or Brand Designation

-- See attached worksheet --

## FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

**<910> Tribal Land(s) on which ETC Serves**

**<920> Tribal Government Engagement Obligation**

Name of Attached Document (.pdf)

if your company serves Tribal lands, please select (Yes/No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

	Select (Yes,No, NA)
-921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
-922> Feasibility and sustainability planning;	
-923> Marketing services in a culturally sensitive manner;	
-924> Compliance with Rights of way processes	
-925> Compliance with Land Use permitting requirements	
-926> Compliance with Facilities Siting rules	
-927> Compliance with Environmental Review processes	
-928> Compliance with Cultural Preservation review processes	
-929> Compliance with Tribal Business and Licensing requirements.	

**(1100) No Terrestrial Backhaul Reporting**  
**Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 5060-0819  
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐



## (1200) Terms and Condition for Lifeline Customers

## Lifeline

## Data Collection Form

FCC Form 483

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arteico@bright.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	300586oh1210
<1220>	Link to Public Website	HTTP

Name of attached document (.pdf)

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

(2000) Price Cap Carrier Additional Documentation  
 Data Collection Form  
 Including Rate-of-Return Carriers Affiliated with Price Cap Local Exchange Carriers

FCC Form 485  
 OMB Control No. 3060-0966 OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelcoobright.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting	
<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012> 2013 Frozen Support Certification	<input type="checkbox"/>
<2013> 2014 Frozen Support Certification	<input type="checkbox"/>
<2014> 2015 Frozen Support Certification	<input type="checkbox"/>
<2015> 2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016> Certification Support Used to Build Broadband	<input type="checkbox"/>

Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> 3rd year Broadband Service Certification	<input type="checkbox"/>
<2018> 5th year Broadband Service Certification	<input type="checkbox"/>
<2019> Interim Progress Certification	<input type="checkbox"/>
<2020>	<input type="checkbox"/>

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Interim Progress Community Anchor Institutions

<2021>

(5000) File Of Return Carrier Additional Documentation  
Data Collection Form

FOR PRIVATELY HELD CARRIERS  
OMB Control No. 3306-0185/OMB Control No. 3306-0185  
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughlon
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information	
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		<input type="checkbox"/>
(3011)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)
(3012)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3013)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		<input checked="" type="checkbox"/>
(3014)	If the response is no on line 3014, is your company audited?		<input checked="" type="checkbox"/>
(3015)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3016)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
(3018)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3019)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3020)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3021)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3022)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3023)	Attach the worksheet listing required information		<input type="checkbox"/>
(3024)			<input type="checkbox"/>
(3025)			<input type="checkbox"/>
(3026)			<input type="checkbox"/>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035> Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	THE ARTHUR MUTUAL
Signature of Authorized Officer:	CERTIFIED ONLINE
Date	10/10/2013
Printed name of Authorized Officer:	Eric Roughton
Title or position of Authorized Officer:	GM, Secretary & Treasurer
Telephone number of Authorized Officer:	4193932233
Study Area Code of Reporting Carrier:	300586
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

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## Attachments

Arthur Mutual Telephone Company

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**Certification of Compliance with Applicable Service Quality Standards and  
Consumer Protection Rules**

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Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - Answer all incoming calls promptly.
  - Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

# Arthur Mutual Telephone Company

## Functionality in Emergency Situations

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### **Back-Up Power**

The Arthur Mutual Telephone Company has electronic equipment at its Central Office and four remote locations through its exchange area. The Arthur Central Office houses a MetaSwitch 2510 switch as well as Fiber To The Home (FTTH) and legacy Copper access equipment. The four remote locations are 8'x10' permanent concrete block structures that contain FTTH and Copper access equipment.

The Central Office has battery and generator backup. The 100 amp DC Central office load is supported by A 40 KW propane generator that starts automatically in the event of a Commercial power outage. The generator normally starts in less than 10 seconds and power is supplied by stationary batteries while the generator is going online. The batteries provide approximately 4 hours of backup power if the generator does not start.

The remote sites are equipped with battery backup that provides at least 8 hours of power during commercial power interruptions. For extended power outages portable generators are brought on site.

### **Rerouting of Traffic around Damaged Facilities**

Buried cable is used for all outside plant facilities to transport interexchange traffic. This reduces the chance of damage due to wind and ice. Toll circuits out of the Arthur exchange are on Fiber Optic facilities and provisioned in a ring configuration to accommodate rerouting of traffic.

### **Traffic Spikes**

On August 31, 2013 there were 1007 subscriber access lines in the Arthur exchange. Approximately 150 of these lines utilized the GR303 standard and have the capability of handling 94 simultaneous calls. All other lines use the MGCP protocol and have no switch limitations. Calls to other exchanges are limited by the number of circuits that are in service between the Arthur office and the destination office. There are four exchanges that Arthur customers can call at no charge and the number of circuits to each exchange varies from 24 to 144. Call blocking would depend on the amount of calls placed to each individual exchange. There are 72 toll calling circuits so blocking could occur during busy call times.



## **Arthur Mutual Telephone Company**

### **Lifeline Terms and Conditions**

Arthur Mutual Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

### **Lifeline Program Eligibility Information**

#### **Program Based Eligibility**

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid  
Federal Public Housing Assistance (Section 8)  
Low Income Housing Energy Assistance (LIHEAP)  
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)  
Ohio Works First/Temporary Aid to Needy Families (TANF)  
National School Lunch Program Free Lunch Program  
Supplemental Security Income (SSI)  
SSI - Blind and Disabled (SSDI)  
General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

#### **Income Based Eligibility**

In addition, consumers are eligible for Lifeline if their household income is at or below 150% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

### **Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service**

Arthur Mutual Telephone Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Arthur Mutual Telephone Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

**Rates**

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Arthur Mutual Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

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**Recertification of Lifeline Eligibility**

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

**Additional Lifeline Program Information**

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.



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## Operating Report for Telecommunications Borrowers

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

This report has been submitted.

Prepared with Audited Data: ☒ Yes ☐ No

Date Submitted: 03/27/2013 03:48 PM

### BORROWER POINT OF CONTACT INFORMATION:

Contact Name: Eric Roughton  
Phone Number: 419-393-2233  
Email Address: artelco@bright.net

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**Certification**

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According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

**ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.**

**DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII**  
(check one of the following)

☐ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Certifier Name:

Certifier Title:

Date Certified and Electronically Signed:

eric roughon

Manager

3/27/2013

☐ Certify

☐ Uncertify



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Borrower Point Of Contact Information

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Contact Name \*

Eric Roughton

Phone Number \*

419-393-2233

eg. 999-999-9999

Phone Extension

Email Address \*

artelco@bright.net

Confirm Email Address \*

artelco@bright.net

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Part A: Balance Sheet

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.  
The Balance Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

	Balance Prior Year	Balance End of Period		Balance Prior Year	Balance End of Period
<b>ASSETS</b>			<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom. Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom. Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated					
7. Material-Nonregulated					
8. Prepayments			<b>LONG-TERM DEBT</b>		
9. Other Current Assets			36. Funded Debt-RUS Notes		
10. Total Current Assets (1 thru 9)			37. Funded Debt-RTB Notes		
			38. Funded Debt-FFB Notes		
<b>NONCURRENT ASSETS</b>			39. Funded Debt-Other		
11. Investment in Affiliated Companies			40. Funded Debt-Rural Develop. Loan		
a. Rural Development			41. Premium (Discount) on L/T Debt		
b. Nonrural Development			42. Recacquired Debt		
12. Other Investments			43. Obligations Under Capital Lease		
a. Rural Development			44. Adv. From Affiliated Companies		
b. Nonrural Development			45. Other Long-Term Debt		
13. Nonregulated Investments			46. Total Long-Term Debt (36 thru 45)		
14. Other Noncurrent Assets			<b>OTHER LIABILITIES &amp; DEF. CREDITS</b>		
15. Deferred Charges			47. Other Long-Term Liabilities		
16. Jurisdictional Differences			48. Other Deferred Credits		
17. Total Noncurrent Assets (11 thru 16)			49. Other Jurisdictional Differences		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
18. Telecom. Plant-in-Service			<b>EQUITY</b>		
19. Property Held for Future Use			51. Cap. Stock Outstand. & Subscribed		
20. Plant Under Construction			52. Additional Paid-in Capital		
21. Plant Adj., Nonop. Plant & Goodwill			53. Treasury Stock		
22. Less Accumulated Depreciation			54. Membership and Cap. Certificates		
23. Net Plant (18 thru 21 less 22)			55. Other Capital		
24. Total Assets (10+17+23)			56. Patronage Capital Credits		
			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. Total Liabilities and Equity (35+46+50+58)		

Total Equity = % of Total Assets



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**Part B: Statements of Income and Retained Earnings or Margins**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 Thru 5 Less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 Thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expense		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-Of-Year (40+41-42)		
44. Debt Service Payments for the period(principal interest on long term debt)		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		



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**Part C: Subscriber (Access Line), Route Mile, & High Speed Data Information**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

	Exchange No. Exchanges	Subscribers (Access Lines) Total (c)	No. Access Lines with BB available (a)	No. of Broadband Subscribers (b)	Total (including fiber) (a)
1	Arthur				
2	Mobile Wireless				
3	Outside Exchange Area				
Total					

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Part D: System Data

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. No. Plant  
Employees

2. No. Other  
Employees

3. Square Miles  
Served

4. Access Lines per  
Square Mile

5. Subscribers per  
Route Mile

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**Part E: Toll Data**

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Study Area ID Code(s)

2. Types of Toll Settlements (Check one)

Please use six digit USAC STUDY AREA ID CODE for each separate study area.

Study Area ID Code
<input type="text"/>

Interstate: ☐ Average Schedule

☐ Cost Basis

Intrastate: ☐ Average Schedule

☐ Cost Basis

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**Part F: Funds Invested In Plant During Year**

*Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.*

1. RUS, RTB, & FFB Loan Funds Expended
2. Other Long-Term Loan Funds Expended
3. Funds Expended Under RUS Interim Approval
4. Other Short-Term Loan Funds Expended
5. General Funds Expended (Other than Interim)
6. Salvaged Materials
7. Contribution In Aid to Construction
8. Gross Additions to Telecom. Plant (1 thru 7)


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Part G: Investments In Affiliated Companies

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Investments	Current Year Data		Cumulative Data		Current Balance (f)
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	
(a)	(b)	(c)	(d)	(e)	
1. Investment in Affiliated Companies - Rural Development	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Investment in Affiliated Companies - Nonrural Development	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

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Part H: Current Depreciation Rates

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

Yes No

Equipment Category

Depreciation Rate (%)

1. Land and support assets - Motor Vehicles	<input type="text"/> %
2. Land and support assets - Aircraft	<input type="text"/> %
3. Land and support assets - Special purpose vehicles	<input type="text"/> %
4. Land and support assets - Garage and other work equipment	<input type="text"/> %
5. Land and support assets - Buildings	<input type="text"/> %
6. Land and support assets - Furniture and Office equipment	<input type="text"/> %
7. Land and support assets - General purpose computers	<input type="text"/> %
8. Central Office Switching - Digital	<input type="text"/> %
9. Central Office Switching - Analog & Electro-mechanical	<input type="text"/> %
10. Central Office Switching - Operator Systems	<input type="text"/> %
11. Central Office Transmission - Radio Systems	<input type="text"/> %
12. Central Office Transmission - Circuit Equipment	<input type="text"/> %
13. Information origination/termination - Station apparatus	<input type="text"/> %
14. Information origination/termination - Customer premises wiring	<input type="text"/> %
15. Information origination/termination - Large private branch exchanges	<input type="text"/> %
16. Information origination/termination - Public telephone terminal equipment	<input type="text"/> %
17. Information origination/termination - Other terminal equipment	<input type="text"/> %
18. Cable and wire facilities - Poles	<input type="text"/> %
19. Cable and wire facilities - Aerial cable - Metal	<input type="text"/> %
20. Cable and wire facilities - Aerial cable - Fiber	<input type="text"/> %
21. Cable and wire facilities - Underground cable - Metal	<input type="text"/> %
22. Cable and wire facilities - Underground cable - Fiber	<input type="text"/> %
23. Cable and wire facilities - Buried cable - Metal	<input type="text"/> %
24. Cable and wire facilities - Buried cable - Fiber	<input type="text"/> %
25. Cable and wire facilities - Conduit systems	<input type="text"/> %
26. Cable and wire facilities - Other	<input type="text"/> %

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Part I: Statement of Cash Flows

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)

CASH FLOWS FROM OPERATING ACTIVITIES

2. Net Income

Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities

3. Add: Depreciation

4. Add: Amortization

5. Other (Explain)

Changes in Operating Assets and Liabilities

6. Decrease/(Increase) in Accounts Receivable

7. Decrease/(Increase) in Materials and Inventory

8. Decrease/(Increase) in Prepayments and Deferred Charges

9. Decrease/(Increase) in Other Current Assets

10. Increase/(Decrease) in Accounts Payable

11. Increase/(Decrease) in Advance Billings & Payments

12. Increase/(Decrease) in Other Current Liabilities

13. Net Cash Provided/(Used) by Operations

CASH FLOWS FROM FINANCING ACTIVITIES

14. Decrease/(Increase) in Notes Receivable

15. Increase/(Decrease) in Notes Payable

16. Increase/(Decrease) in Customer Deposits

17. Net Increase/(Decrease) in Long Term Debt (including current maturities)

18. Increase/(Decrease) in Other Liabilities & Deferred Credits

19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital

20. Less: Payment of Dividends

21. Less: Patronage Capital Credits Retired

22. Other (Explain)

23. Net Cash Provided/(Used) by Financing Activities

CASH FLOWS FROM INVESTING ACTIVITIES

24. Net Capital Expenditures (Property, Plant & Equipment)

25. Other Long-Term Investments

26. Other Noncurrent Assets & Jurisdictional Differences

27. Other (Explain)

28. Net Cash Provided/(Used) by Investing Activities

29. Net Increase/(Decrease) in Cash

30. Ending Cash

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Notes To The Operating Report For Telecommunications Borrowers

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Notes to Operating Report

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